GOVERNMENT OF GOA
DEPARTMENT OF CIVIL SUPPLIES AND CONSUMER AFFAIRS
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No: DCS/S/Online R/C/Home Delivery/2024-25/1551 Date:-30/08/2024

# ORDER

The Government of Goa has approved the proposal for Home delivery of Ration Card to the eligible citizen/applicant so as to provide them with hassle free service without having to visit the Government Offices.

In this regard whenever applications for new ration card is received on the NFSA Portal (http://nfsa.gov.in), the Taluka Civil Supplies Officials are required to follow due procedure and deliver the new Ration Card along with the covering letter to eligible citizen at his doorstep via Registered A/D within 07 days from the receipt of application, free of cost.

Further, the postal stamps used for the home delivery of such Ration Cards shall be collected from the Head Office as per the requirement and details of the same shall be maintained separately for audit purpose.

This is for strict compliance.

(Jayant G. Tari)
Director
Civil Supplies and Consumer Affairs
and Ex-officio Joint Secretary

To,
All the Taluka Civil Supplies Inspectors

Copy to:-

1. OSD to Hon'ble Minister (Civil Supplies), Ministerial Block, Secretariat, Porvorim Goa.
2. PA to the Secretary (Civil Supplies), Secretariat- Porvorim-Goa